

To the Chair and Members of the J L Thomas Liaison Group

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## AGENDA FOR J L THOMAS LIAISON GROUP

The J L Thomas Liaison Group will meet on WEDNESDAY 18 APRIL 2012, commencing at 2.00 pm, in the Bad Homburg Room, Civic Centre, Paris Street, Exeter to consider the following business. If you have an enquiry regarding any items on this agenda, please contact Jo Quinnell on Exeter 265197.

Entry to the Civic Centre can be gained through the Customer Service Centre, Paris Street.

1	Apologies	
2	Notes of meeting held on 16 November 2011	1 - 4
3	Process update	
4	Complaints received since the last meeting	5 - 8
5	Any other business	

6 Date of next meeting - Wednesday 3 October 2012 at 2pm



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